



Elevators
& Escalators






KONE Care™

Flexible, tailored maintenance for all equipment types and brands to keep everything running safely. Choose the plan that's best for you, or work with us to come up with something custom tailored to your unique needs.








KONE Care Essential

Get the basics right. Ensure that your standard maintenance activities and compliance with legislation are fully covered.

-  Cost of parts not covered
-  Service calls not covered
-  Examination & lubrication check covered
-  KONE Online* included
-  Lowest upfront cost, highest potential expenses






KONE Care Advanced

Protection against most expenses. Extend your standard maintenance to cover service calls and minor spare parts.

-  Minor parts costs covered
-  Service calls covered (regular time)
-  Preventive maintenance covered
-  KONE Online* included
-  Higher upfront cost, lower potential expenses

KONE Care Premier

We've got you covered. Comprehensive maintenance of your equipment inclusive of major repairs and spare parts.

-  Major and minor parts covered
-  Service calls covered (regular time)
-  Preventive maintenance covered
-  KONE Online* included
-  Highest upfront cost, lowest potential expenses

* KONE Online is a web portal that gives you round-the-clock access to performance, maintenance, breakdown, and repair data for all your equipment.

Complete customization available on all plans

Add any of these feature to any plan, based on your specific situation and needs.

- Emergency Video Communication
- 24/7 Connected Service
- Wireless Phone Service*
- Annual Safety Testing
- Phone Monitoring
- 5-year full load Safety Test

* Currently not available in Canada. Please contact your KONE representative for more information about wireless phone services in your area.

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